

**ROAD TRANSPORT REGULATING  
AND ENFORCEMENT BODIES**

**TURKEY**

**November 2014**

Country: **TURKEY**

Items to be controlled	Control authorities						
	State police	Local police	Customs	Transport Ministry	Road administration	Authorised technical experts/workshops	Other authorised bodies or officers
Traffic regulations and driving licences	X						
Authorisations for international road transport (bilateral, EU, ECMT...)			X	X			
Special authorisations for carriage of passengers and other related documents (e.g. list of passengers)			X	X			
T1 documents or TIR Carnets			X				X(4)
Weights and dimensions	X			X			X(2)
Certificate for carriage of perishable foodstuffs and special equipment to be used for such carriage (ATP)							X(1)
Documents on veterinary and phytosanitary control							X(1)
Road user charges					X		
Technical conditions of motor vehicles							X(3)
Regulations on driving hours and rest periods	X						
Regulations on transport of dangerous goods				X	X		

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|---|---|
| 1 | Ministry of Food, Agriculture and Livestock   |
| 2 | In the phase of manufacturing, weight and dimensions are controlled by Ministry of Science, Industry and Technology, DG Industry. The roadside check of vehicles is performed by Ministry of Transport, Maritime Affairs and Communications, DG Road Transport Regulation (in respect of weights) and also road traffic police. |
| 3 | Ministry of Science, Industry and Technology  |
| 4 | The Union of Chambers and Commodity Exchanges   |

## USEFUL ADDRESSES, PHONE AND FAX NUMBERS IN TURKEY

EMERGENCY NUMBERS	
Police	155
Ambulance	112
Dangerous goods accident	155
Breakdown	
Fire and Rescue	110

### National Competent Authorities and Control Authorities on International Passenger and Goods Traffic by Road

TRAFFIC REGULATIONS AND DOCUMENTS RELEVANT TO DRIVING			
	Name and address	Phone	Fax
National competent authorities	Ministry of Interior (General Directorate of National Police) <a href="http://www.egm.gov.tr">www.egm.gov.tr</a>	+(90-312) 462 0462	
		Email: <a href="mailto:bhim@egm.gov.tr">bhim@egm.gov.tr</a>	
	Emniyet Genel Mudurlugu Ayrancı Mh. No:11, 06100 Dikmen/ Ankara <a href="http://www.trafik.gov.tr">www.trafik.gov.tr</a>	+(90-312) 462 0462	
		Email: <a href="mailto:trafik@trafik.gov.tr">trafik@trafik.gov.tr</a>	
Competent control authority	Ministry of Interior (General Directorate of National Police) <a href="http://www.egm.gov.tr">www.egm.gov.tr</a>	+(90-312) 462 0462	
		Email: <a href="mailto:bhim@egm.gov.tr">bhim@egm.gov.tr</a>	
	Emniyet Genel Mudurlugu Ayrancı Mh. No:11, 06100 Dikmen /Ankara <a href="http://www.trafik.gov.tr">www.trafik.gov.tr</a>	+(90-312) 462 0462	
		Email: <a href="mailto:trafik@trafik.gov.tr">trafik@trafik.gov.tr</a>	

TECHNICAL CONDITION OF VEHICLE			
	Name and address	Phone	Fax
National competent authorities	Ministry of Science, Industry and Technology Eskisehir Yolu 7.km, 154 Ankara <a href="http://www.sanayi.gov.tr">www.sanayi.gov.tr</a>	+ (90-312) 201 5000	+ (90-312) 219 6738
		Email: <a href="mailto:webmaster@sanayi.gov.tr">webmaster@sanayi.gov.tr</a>	
Competent control authority	Ministry of Science, Industry and Technology (DG Industry) Eskisehir Yolu 7.km, 154 Ankara <a href="http://www.sanayi.gov.tr">www.sanayi.gov.tr</a>	+ (90-312) 201 5551	+ (90-312) 201 5553
		Email: <a href="mailto:sanayi@sanayi.gov.tr">sanayi@sanayi.gov.tr</a>	

WEIGHTS AND DIMENSIONS OF A VEHICLE			
	Name and address	Phone	Fax
National competent authorities	Ministry of Science, Industry and Technology (for production) Eskişehir Yolu 7. km, 154 Ankara <a href="http://www.sanayi.gov.tr">www.sanayi.gov.tr</a>	+ (90-312) 201 5000	+ (90-312) 219 6738
		Email: <a href="mailto:webmaster@sanayi.gov.tr">webmaster@sanayi.gov.tr</a>	
Authority/body in charge of issuing special permits for excess weight and dimensions	Ministry of Transport, Maritime Affairs and Communication (DG Highways) Traffic Safety Department  Yucetepe/ Ankara 06100 <a href="http://www.kgm.gov.tr">www.kgm.gov.tr</a>	+ (90-312) 415 8095	+ (90-312) 415 2851
		Email: <a href="mailto:10DB-Trafik-Guv-D-B-Baskanlik@kgm.gov.tr">10DB-Trafik-Guv-D-B-Baskanlik@kgm.gov.tr</a>	
Competent control authority	Ministry of Transport, Maritime Affairs and Communication (DG Road Transport Regulation) Hakkı Turaylıç Cad. No:5 06338 Emek / ANKARA <a href="http://www.kugm.gov.tr">www.kugm.gov.tr</a>	+ (90-312) 20312 13	+ (90-312) 212 08 49
		Email: <a href="mailto:yilmazktr@udhb.gov.tr">yilmazktr@udhb.gov.tr</a>	

<b>MARKET ACCESS: INTERNATIONAL TRANSPORT OF GOODS BY ROAD</b>			
	Name and address	Phone	Fax
National competent authorities	Ministry of Transport, Maritime Affairs and Communication Hakki Turaylic Cad. 5 Emek/ Ankara <a href="http://www.ubak.gov.tr">www.ubak.gov.tr</a>	+ (90-312) 203 1204 Email: <a href="mailto:kugm@kugm.gov.tr">kugm@kugm.gov.tr</a>	+ (90-312) 212 0849
Competent control authority on the use of authorisations by non-residents	Ministry of Transport, Maritime Affairs and Communication (DG Road Transport Regulation) Hakki Turaylic Cad. 5 Emek/ Ankara <a href="http://www.kugm.gov.tr">www.kugm.gov.tr</a>	+ (90-312) 203 1026 Email: <a href="mailto:tufekcioglu@udhb.gov.tr">tufekcioglu@udhb.gov.tr</a>	+ (90-312) 212 0849

<b>MARKET ACCESS: INTERNATIONAL TRANSPORT OF PASSENGERS BY ROAD</b>			
	Name and address	Phone	Fax
National competent authorities	Ministry of Transport, Maritime Affairs and Communication Hakkı Turaylic Cad. 5 Emek/ Ankara <a href="http://www.mt.gov.tr">www.mt.gov.tr</a>	+ (90-312) 203 1204 Email: <a href="mailto:kugm@kugm.gov.tr">kugm@kugm.gov.tr</a>	+ (90-312) 212 0849
Competent control authority on the use of authorisations and other related documents by non-residents	Ministry of Transport, Maritime Affairs and Communication (DG Road Transport Regulation) Hakkı Turaylic Cad. 5 Emek/ Ankara <a href="http://www.kugm.gov.tr">www.kugm.gov.tr</a>	+ (90-312) 203 1026 Email: <a href="mailto:mahmut.gurses@udhb.gov.tr">mahmut.gurses@udhb.gov.tr</a>	+ (90-312) 212 0849

ROAD USER CHARGES			
	Name and address	Phone	Fax
National competent authorities	Ministry of Transport, Maritime Affairs and Communication  (DG Highways) Yücepete/Ankara 06100 <a href="http://www.kgm.gov.tr">www.kgm.gov.tr</a>	+ (90-312) 415 7000 Email: <a href="mailto:info@kgm.gov.tr">info@kgm.gov.tr</a>	+ (90-312) 417 2851
	Ministry of Transport, Maritime Affairs and Communication (DG Road Transport Regulation) Hakkı Turaylıç Cad. 5 Emek/ Ankara <a href="http://www.kugm.gov.tr">www.kugm.gov.tr</a>	+ (90-312) 203 1026 Email: <a href="mailto:tufekcioglu@udhb.gov.tr">tufekcioglu@udhb.gov.tr</a>	+ (90-312) 212 0849
Competent authority/body in charge of collecting and control of charges	Ministry of Transport, Maritime Affairs and Communication (DG Highways - Strategy Development Department) Yucetepe/Ankara 06100 <a href="http://www.kgm.gov.tr">www.kgm.gov.tr</a>	+ (90-312) 415 8065 Email: <a href="mailto:info@kgm.gov.tr">info@kgm.gov.tr</a>	+ (90-312) 419 1665

VETERINARY AND PHYTOSANITARY CONTROL			
	Name and address	Phone	Fax
National competent authorities	Ministry of Food, Agriculture and Livestock Eskişehir Yolu 9 km. Lodumlu/ANKARA <a href="http://www.tarim.gov.tr">www.tarim.gov.tr</a>	+ (90-312) 287 3360 Email: <a href="mailto:info@tarim.gov.tr">info@tarim.gov.tr</a>	+ (90-312) 287 7266
Competent control authority	Ministry of Food, Agriculture and Livestock (DG Food and Control) Akay Cad. No:3 Bakanlıklar/ANKARA <a href="http://www.tarim.gov.tr">www.tarim.gov.tr</a>	+ (90-312) 287 3360 Email: <a href="mailto:info@tarim.gov.tr">info@tarim.gov.tr</a>	+ (90-312) 287 7266

<b>TRANSPORT OF DANGEROUS GOODS</b>			
	Name and address	Phone	Fax
National competent authorities	Ministry of Transport, Maritime Affairs and Communication Hakkı Turaylıç Cad. No:5 06338 Emek / ANKARA <a href="http://www.ubak.gov.tr">www.ubak.gov.tr</a>	+ (90-312) 203 2000 Email: <a href="mailto:tinkt@udhb.gov.tr">tinkt@udhb.gov.tr</a>	+ (90-312) 231 5189
Authority/body in charge of special authorisations	Ministry of Transport, Maritime Affairs and Communication (DG Combined Transport and Dangerous Goods) GMK Bulvarı No:128/A Maltepe/ANKARA <a href="http://www.tmtk.gov.tr">www.tmtk.gov.tr</a>	+ (90-312) 203 2290 Email: <a href="mailto:iisik@udhb.gov.tr">iisik@udhb.gov.tr</a>	+ (90-312) 231 5189
Competent control authority/body	Ministry of Transport, Maritime Affairs and Communication (DG Combined Transport and Dangerous Goods) GMK Bulvarı No:128/A Maltepe/ANKARA <a href="http://www.tmtk.gov.tr">www.tmtk.gov.tr</a>	+ (90-312) 203 2290 Email: <a href="mailto:iisik@udhb.gov.tr">iisik@udhb.gov.tr</a>	+ (90-312) 231 5189

<b>SOCIAL REGULATIONS (DRIVING AND RESTING HOURS)</b>			
	Name and address	Phone	Fax
National competent authorities	Ministry of Labour and Social Security Inonu Bulvarı No: 42, Emek/Ankara <a href="http://www.csqb.gov.tr">www.csqb.gov.tr</a>	+ (90-312) 215 5021 Email: <a href="mailto:isqgm@csqb.gov.tr">isqgm@csqb.gov.tr</a>	+ (90-312) 215 5028
Competent control authority	Ministry of Interior (General Directorate of National Police) Emniyet Genel Mudurlugu Ayrancı Mh. No:11, 06100 Dikmen/ Ankara <a href="http://www.trafik.gov.tr">www.trafik.gov.tr</a>	+ (90-312) 462 0462 Email: <a href="mailto:trafik@trafik.gov.tr">trafik@trafik.gov.tr</a>	

<b>CUSTOMS AND TRANSIT REGULATIONS</b>			
	Name and address	Phone	Fax
National competent authorities	Ministry of Customs and Trade (DG Customs) Dumlupınar Bulvarı No: 151 Eskişehir Yolu 9. Km 06800 Çankaya/Ankara <a href="http://www.gtb.gov.tr">www.gtb.gov.tr</a>	+ (90-312) 449 3240	+ (90-312) 449 3101
		Email: <a href="mailto:bilgi@gtb.gov.tr">bilgi@gtb.gov.tr</a>	
Competent authorities/bodies in charge of T1 and TIR regimes	Ministry of Customs and Trade (DG Customs) Dumlupınar Bulvarı No: 151 Eskişehir Yolu 9. Km 06800 Çankaya/Ankara <a href="http://www.gtb.gov.tr">www.gtb.gov.tr</a>	+ (90-312) 449 3060	+ (90-312) 449 3101
		Email: <a href="mailto:bilgi@gtb.gov.tr">bilgi@gtb.gov.tr</a>	

<b>MINISTRY OF TRANSPORT</b>			
		Phone	Fax
Ministry of Transport, Maritime Affairs and Communication <a href="http://www.ubak.gov.tr">www.ubak.gov.tr</a>		+ (90-312) 203 1000	+ (90-312) 212 0849
		Email: <a href="mailto:bilgi@ubak.gov.tr">bilgi@ubak.gov.tr</a>	
Road Transport Department – Section of Freight Transport <a href="http://www.kugm.gov.tr">www.kugm.gov.tr</a>		+ (90-312) 203 1249	+ (90-312) 212 0849
		Email: <a href="mailto:tufekcioglu@ubak.gov.tr">tufekcioglu@ubak.gov.tr</a>	
		+ (90-312) 203 1214	+ (90-312) 212 0849
Road Transport Department – Section of Passenger Transport <a href="http://www.kugm.gov.tr">www.kugm.gov.tr</a>		+ (90-312) 203 1214	+ (90-312) 212 0849
		Email: <a href="mailto:mahmut.gurses@ubak.gov.tr">mahmut.gurses@ubak.gov.tr</a>	
Department of International Relations <a href="http://www.diabgm.gov.tr">www.diabgm.gov.tr</a>		+ (90-312) 203 2020	+ (90-312) 203 1402
		Email: <a href="mailto:disiliskiler.avrupabirligi@udhb.gov.tr">disiliskiler.avrupabirligi@udhb.gov.tr</a>	



**ASSOCIATIONS OF INTERNATIONAL ROAD TRANSPORT OPERATORS**

	Phone	Fax
<b>Freight Transport:</b>  UND (International Transporters' Association) Nispetiye Cad, Seheryıldızı Sokak, 10, 34337 Etiler/Istanbul <a href="http://www.und.org.tr">www.und.org.tr</a>	+ (90-212) 359 2600 Email: <a href="mailto:info@und.org.tr">info@und.org.tr</a>	+ (90-212) 359 2626
<b>Passenger Transport:</b>  TOFED (Coacher Federation of Turkey) Büyük İstanbul Otogarı, Yönetim Binası Kat: 2 34220 Bayrampaşa / İSTANBUL <a href="http://www.tofed.org.tr">www.tofed.org.tr</a>	+ (90-212) 658 1988 Email: <a href="mailto:info@tofed.org.tr">info@tofed.org.tr</a>	+ (90-212) 658 1088