

Decarbonizing Transport in an Unprecedented Global Crisis Urban Logistics

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URBANIZATION

drives density, congestion, emissions and tighter last-mile regulation

68% of the global population will be living in cities by 2050

ON-DEMAND

consumerism and omni-channel retailing rely on increasingly complex and dynamic last-mile logistics

> More than **60%** of consumers see same-day / instant delivery as a critical driver of brand loyalty



HYPERLOCAL fulfillment capabilities are critical for on-demand retailing in urban centers

85% of same-day delivery services rely on local inventories

Large shares of CPG retail markets in Latin America served by '**nano stores**'

(Blanco and Fransoo, 2013; Nielsen 2018)

MULTI-MODAL *last-mile delivery systems combine the unique strengths of various technologies*







Machine Learning Methods



Predictive Analytics

E.g.: near-term spatial demand prediction



Prescriptive Analytics

E.g.: learning-based route optimization

DATA-DRIVEN planning and execution is critical to master an increasingly dynamic and uncertain last mile

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Operations Research Methods



Thank you. Questions?

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